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Dealing with Armed Robbery

No one wants to ever experience the trauma of being a victim of an armed robbery. There is more chance it won't happen to us than it will, but, unfortunately it COULD happen.

Firstly we look at what the organisation says about such incidents and how it expects its staff to respond.

Nobody knows how they would react in such a situation although we like to think we would react in a positive way. 'Positive way' does not mean being a hero. What it actually means is staying calm, taking control of your adrenalin and following instructions without putting yourself at risk.

Positive action also involves using your observation skills to help remember vital information that will be useful to the Police when providing a statement, such as descriptions and forensic observations.

This course is designed to prepare individuals of what to do and not to do in the likelihood of such an unlikely event occurring.

Course Content

None Confrontational Compliance skills (What will I do if it happens)

The organisations 'Safe System of Work' (What does the organisation require me to do)

Witness and Forensic Observations (What will I observe and remember)

Dealing with Trauma (How to deal with it after)

Preventative observations (What to learn from the experience and change if appropriate)

NB – Normally half day duration, although can be combined into a full day course with 'Personal Safety'