



[www.braceybusinessstraining.co.uk](http://www.braceybusinessstraining.co.uk)

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## **Supervision Skills**

Today's supervisors and/or team leaders have increasingly challenging targets to meet. To achieve these objectives they need a team that shares their vision.

The team needs to be motivated, focussed on goals and want to achieve the goals that are set.

This course is designed to demonstrate how to build a team that can perform with maximum effect

The course is suitable for Team leaders, supervisors, project managers who have day to day responsibility for a team or department.

### **Course Content**

Communication skills

Your role as a supervisor

Supervisor styles

The team as an asset

Dealing with destructive feelings and attitudes

Dealing with awkward situations

On-the-job coaching skills

The leader as mentor

Providing recognition and feedback

Motivating the individual and team

The team leader as a counsellor

Exercises

**NB The course can be modified to suit your needs so please do not hesitate to discuss amendments**